



# Family Room Volunteer

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www.RMHCHOME.org | 414.475.5333

*Ronald McDonald House Charities® Eastern Wisconsin volunteers give their time and talents to keep families together and promote the health and well-being of children.*

Volunteers help to create a warm and welcoming environment for guest families and visitors in the Family Room at Rogers Behavioral Health's - Ladish Co. Foundation Center **in Oconomowoc, WI**. Volunteers will assist with greeting and checking-in families and maintaining a clean, well-organized and adequately stocked Family Room.

*Interested volunteers agree to:*

- Submit a volunteer application online selecting the Family Room option
- Attend an interview with the Volunteer Services Director/Family Room Manager
- Agree to a minimum of 1-year commitment
- Pass a background check
- Attend a training/shadowing session
- Protect the confidentiality of patients and families at all times
- Follow through on duties in a professional way
- Perform duties as assigned
- Work a scheduled shift every other week
- Wear appropriate attire, apron and name tag provided
- Represent Ronald McDonald House Charities® Eastern Wisconsin
- Adhere to Rogers Behavioral Health's standards of care

*Job duties include, but are not limited to the following:*

- Welcome and check-in guests to the Family Room
- Answer phones
- Provide a warm and friendly area for families
- Provide information and tour to first-time guests
- Restock supplies
- Educate guests about guidelines when necessary
- Keep the Family Room neat and tidy, encouraging guests to pick up after themselves

**Applications and detailed information can be found at  
[www.rmhc-easternwi.org](http://www.rmhc-easternwi.org).**

**This opportunity is only available at the Rogers Behavioral Health's main campus in Oconomowoc, WI.**